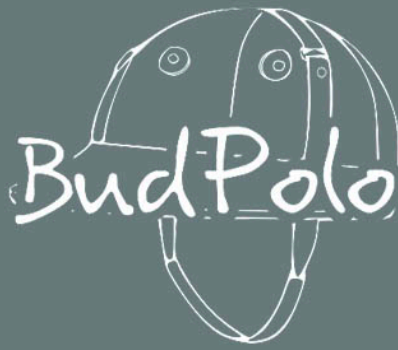




RETURNS FORM

- ☐ I'm returning items in the original new, unused condition and in original packaging with any labels/tags still attached – the goods must be in fully resalable condition.
- ☐ I've taken care with lotions, deodorant and makeup when trying on items and confirm that marked items will not be accepted.
- ☐ I'm returning the items back in good time ensuring that your returned items are received by BudPolo within 28 days from the date received, otherwise the refund may be refused.

A refund will be credited to your original payment method within 14 calendar days of us receiving the returned goods. Please note some banks may take longer to credit your account. We are not liable and cannot take any responsibility for any bank charges that you may incur during the refund process.

Pack the item up securely and make sure you include this Returns Form with your name, contact details and order number on it (we can't identify and refund it without this). For your convenience, use the returns address label and you can also reuse our postage bag.

Send the items back to us. Customers are responsible for the return postage and will be liable for the goods until received by us. Ensure you ask for proof/certificate of posting when you despatch the items.

If you have any queries or need assistance, please email us at hello@budpolo.co.uk Please complete the information below and include this sheet within the return package.

Order No: _____ Name: _____

Tel Number: _____ Email: _____

Address: _____

Signature: _____

Reason for Return: _____
